

Community Engagement Profile: Cumberland County

October 2024



MaineGeneral Health



MaineHealth



Northern Light Health.



Introduction

The Maine Shared Community Health Needs Assessment (Maine Shared CHNA) is a collaborative partnership between Central Maine Healthcare, Northern Light Health, MaineGeneral Health, MaineHealth, the Maine Center for Disease Control and Prevention, and the Maine Community Action Partnership. By engaging and learning from people and communities and through data analysis, the partnership aims to improve the health and well-being of all people living in Maine. This is the sixth collaborative Maine Shared CHNA.

The mission of the Maine Shared CHNA is to:

- Create Shared CHNA reports,
- Engage and activate communities, and
- Support data-driven improvements in health and well-being for all people living in Maine.

Community Engagement

In order to begin to understand how people interact in their communities and with the systems, policies, and programs they encounter we must build relationships and engage in ways that are mutually beneficial. Drawing on narrative and lived experience we are better positioned to identify the root causes of health and well-being behaviors and outcomes and not just what those behaviors and outcomes are. Qualitative data, resulting from community engagement, provides an important context for the health and well-being outcomes and trends contained in the numbers. In combination, qualitative and quantitative data produce a broader picture of what a community is experiencing and enable a more thorough and well-rounded approach to program and policy development.

The Maine Shared CHNA's community engagement included: focus groups, key informant interviews, and a statewide, community survey.

The Maine Share CHNA recognizes the need to work with communities to build relationships and trust to more respectfully, transparently, and meaningfully work together in an effort to continuously improve upon our community engagement processes.

This document contains a summary of key themes from the County focus groups and a comparison of the County level survey results to the overall Maine results. The Maine Shared CHNA's data commitments are outlined in the Appendix. The community engagement overviews, as well as additional information and data, can be found online at the Maine Shared CHNA's website – www.mainechna.org.

Populations and Sectors Identified for Engagement

Focus Groups

As part of the Community Services Block Grant reporting, the Community Action Programs are required to engage directly with the communities they serve, namely those of lower income. To meet this requirement, the Maine Shared CHNA hosted local focus groups with people with low-income in each Maine County, conducting two focus groups in Aroostook, Cumberland and Penobscot Counties to account for variation in the population and geography of these counties. These focus groups also provide important information and insights to the experiences of people at the County level.

We recognize that for many people, their lives and their health is affected by multiple aspects of their identity and lived experiences or their “intersectionality.” We attempted to recognize participants’ intersectionality by asking them to voluntarily share any other identities they may have. It should be noted the voices we hear in focus groups are not meant to be representatives of their entire identified population or community. The totality of focus group participants also identify as: a Tribal member, older adults, Non-English speaker, immigrant, asylee, migrant, Latino/Latine/Latinx, residents of rural, urban, and suburban areas, people with substance use disorder, people with mental health disorder, members of the disability community, people who are deaf or hard of hearing, people who are incarcerated or formerly incarcerated, people who are unhoused or experiencing homelessness, and caregivers.

Focus groups and key informant interviews were also conducted at the state-level with specific populations and sectors. The findings are outlined in the Maine Community Engagement Overview.

Statewide Community Survey

The Maine Shared CHNA also conducted a statewide, community survey on health and well-being. The survey was developed in collaboration by a small working group comprised of members of the Community Engagement and Metrics Committees, the Maine Shared CHNA Program Manager, and Crescendo Consulting Group, with final approval by the Steering Committee. The survey was open to anyone living in Maine. Respondents were asked to complete 40 questions related to the local resources and strengths of their communities and their own health and well-being and that of those who live in their community.

Focus Group – Lakes Region

Number of Participants: 4

Top Themes

- Reliable transportation
- Accessible and quality care
- Community cohesion
- Affordable and reliable housing
- Availability of resources

The following sections contain select quotes from focus group participants.

What does a “healthy” community look like to you?

- “People coming together.”
- “A place where people look out for each other.”

What services and resources for becoming and staying healthy are difficult to find?

- “The providers in Bridgton and Waterford are just revolving doors. They haven’t had consistent providers in years.”
- “At our center, we have kids that have approved IEPs and are approved for services, but there are no providers. They’ve been approved for years and there’s no one to give them the services.”
- “We have a recovery center; we have AA meetings. But if you don’t have a license, you can’t get the help you need. The only full-time house out here is for women, there isn’t one for men. We need to have a local facility that is 24/7 to receive support and stay at. A recovery house.”
- “[Services for older adults] If you’re on Maine Care or on a fixed income, that’s not going to be available here unless you have a good chunk of change to be able to pay for it.”

What are the top three social or environmental health needs or challenges in the community?

- “We don’t have a bus system or taxis. It would be a six mile walk for me to get to the food pantry and then another six miles uphill to get home.”
- “How does a single mom of three sustain a household of four? She has a \$1,600 budget but that doesn’t cover everything you need: housing, food, car, childcare, and more.”
- “The one challenge is that people don’t know where to start. Sometimes there’s not enough incentive to go back to work, with inflation. Finding the resources is a challenge and motivation is a challenge.”
- “Sebago does have a food pantry. It’s open two hours a week on a Monday morning. If you miss that timing, you have to go a whole week until you can go there again. And you have to have transportation to get there.”

Focus Group – Portland Region

Number of Participants: 15

Top Themes

- Affordable care
- Affordable housing
- Healthy options
- Reliable community resources
- Safe community

The following sections contain select quotes from focus group participants.

What does a “healthy” community look like to you?

- “Where people live safely, can access all preventative care or get medical care when needed... get all basic needs.”
- “Farmers markets would be great! A lot of fresh fruit and vegetables.”
- “Support – good staff support.”

What services and resources for becoming and staying healthy are difficult to find?

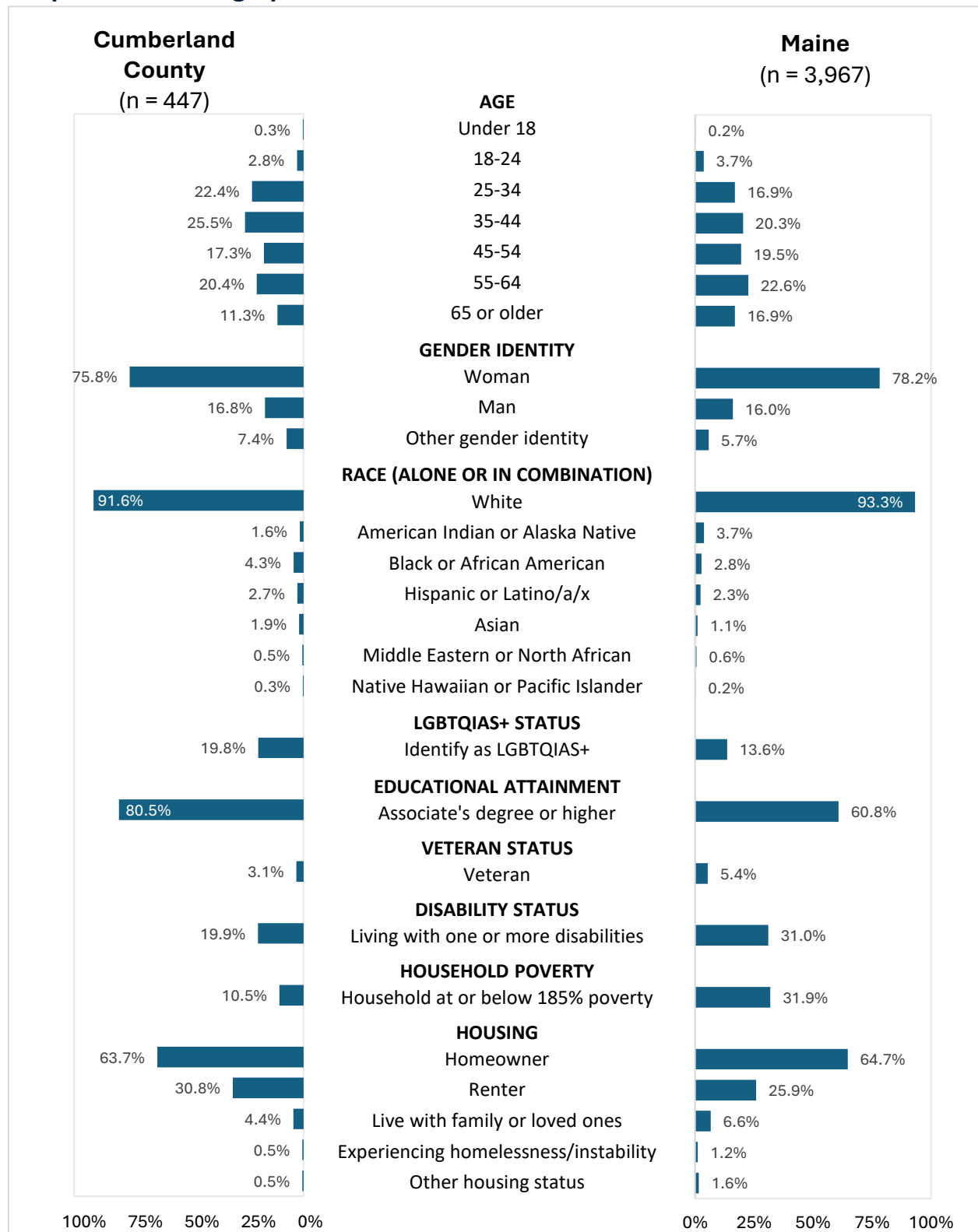
- “SNAP benefits can be important. However, many families do not financially qualify for them are still in need of that support.”
- “In order to get a hold of [community programs], you need a case worker ... In order to get a case worker, you need a medical or mental challenge or something which includes the hospital or administration getting involved.”

What are the top three social or environmental health needs or challenges in the community?

- “Housing! There are so many families living in hotels or even campgrounds because housing just isn’t available.”
- “Community case management that doesn’t require insurance.”
- “No place for free gym or swimming pool or other free things for family to socialize. There are some things, but you have to pay.”
- “Place or help to get affordable or lower cost eyeglasses.”

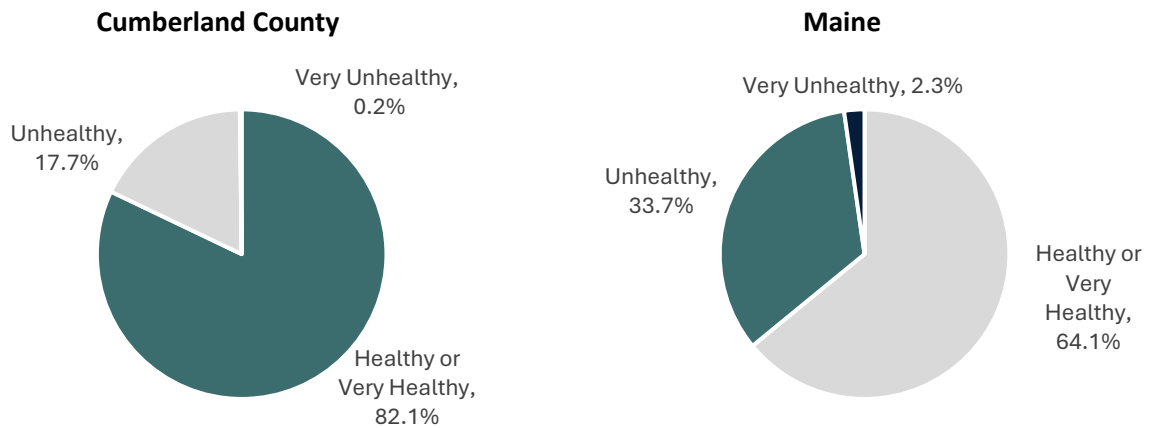
Community Survey

Respondent Demographics



Community Health Status

Overall health and well-being of the community where you live



Top 5 strengths of the community

Cumberland County	Maine
1) Safe opportunities to be active outside	1) Safe opportunities to be active outside
2) Safe neighborhoods	2) Locally owned businesses
3) Locally owned businesses	3) Safe neighborhoods
4) Schools & education for all ages	4) Schools & education for all ages
5) Low crime	5) Low crime

Top 5 social concerns that negatively impact your community

Cumberland County	Maine
1) Mental health issues (anxiety, depression, suicide, etc.)	1) Mental health issues (anxiety, depression, suicide, etc.)
2) Substance use (alcohol, cannabis, prescription drugs, illicit drugs, etc.)	2) Substance use (alcohol, cannabis, prescription drugs, illicit drugs, etc.)
3) Housing insecurity	3) Low incomes and poverty
4) Aging health concerns (arthritis, osteoporosis, dementia, Alzheimer's, etc.)	4) Housing insecurity
5) Low incomes and poverty	5) Obesity

Community Health Needs

Please indicate if _____ negatively impacts you, a loved one, and/or the community where you live.

Percentage of respondents who answered 'Impacts me, a loved one, and/or my community'

Cumberland County		Maine	
Economic needs	77.7%	Economic needs	76.1%
Mental health needs	77.4%	Chronic health conditions (cancer, high blood pressure, heart disease, high cholesterol, etc.)	75.7%
Housing needs	75.7%	Mental health needs	73.6%
Chronic health conditions (cancer, high blood pressure, heart disease, high cholesterol, etc.)	71.0%	Substance use	68.5%
Substance use	68.9%	Housing needs	68.5%
Environmental needs	66.3%	Transportation needs	60.9%
Transportation needs	57.6%	Environmental needs	58.4%
Public safety needs	53.4%	Public safety needs	53.7%

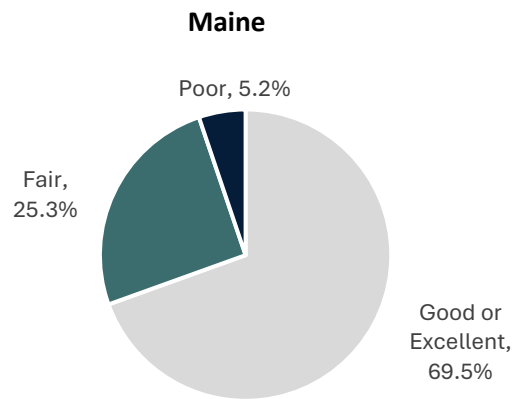
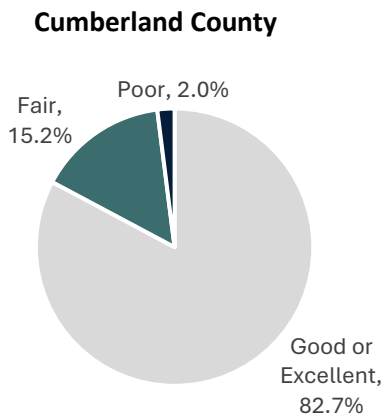
Socioeconomic Empowerment

Top 5 items rated by respondents as 'very necessary' steps to help move people out of poverty and to a place of housing stability & financial stability.

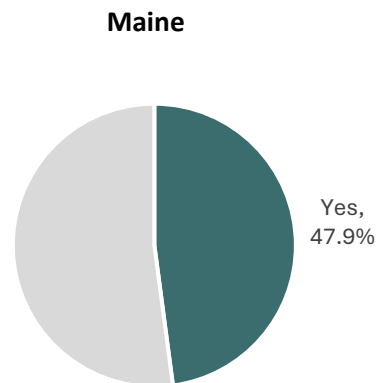
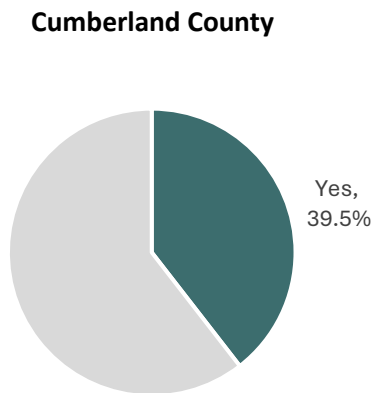
Cumberland County	Maine
1) Affordable and safe housing	1) Jobs that pay enough to support a living wage
2) Jobs that pay enough to support a living wage	2) Affordable and safe housing
3) Mental health care and treatment	3) Mental health care and treatment
4) Affordable & available health care	4) Affordable & available health care
5) Affordable & quality childcare	5) Affordable & quality childcare

Physical Health Status

How would you rate your own physical health?



Within the past year (365 days), have there been 1 or more times when you or a loved one needed health care services but could not or chose not to get it?

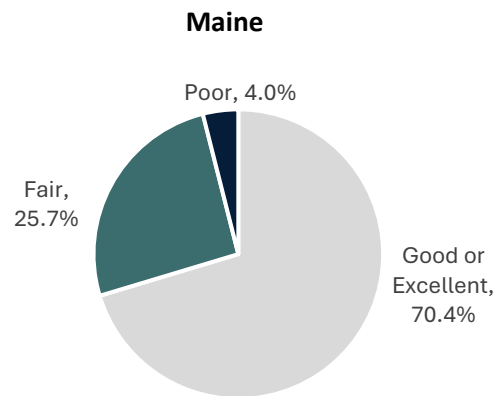
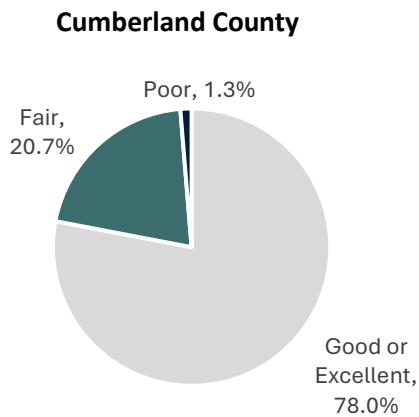


If yes, what stopped you from getting care when you needed it? (Select all that apply)

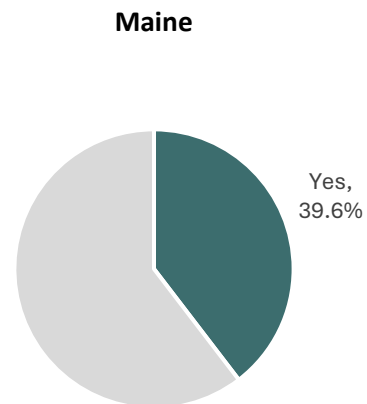
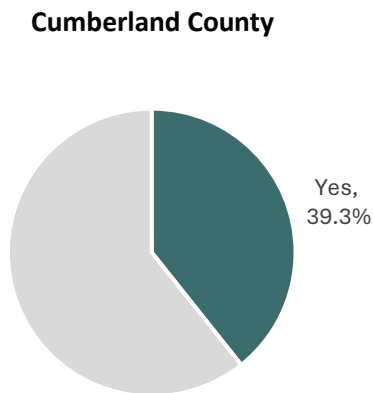
Cumberland County	Maine
1) Long wait times to see a provider	1) Long wait times to see a provider
2) Had health insurance, could not afford care	2) Had health insurance, could not afford care
3) Hard to get time off from work	3) No evenings or weekend hours to get care

Mental Health Status

How would you rate your own mental health?



Within the past year (365 days), have there been 1 or more times when you or a loved one needed mental health care services but could not or chose not to get it?



If yes, what stopped you from getting care when you needed it? (Select all that apply)

Cumberland County	Maine
1) Long wait times to see a provider	1) Long wait times to see a provider
2) Had health insurance, could not afford care	2) Had health insurance, could not afford care
3) Not sure where to go for help	3) No evenings or weekend hours to receive care

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We are grateful to our community partners and stakeholders who took the time to help advertise and recruit for our focus groups, both at the state and county level, and for our statewide community survey. Our utmost thanks also goes to all of the individuals who took part in our key informant interviews. Each of you enabled us to learn more about populations, communities and sectors in Maine. Without all of these efforts we would not have been able to conduct this aspect of our assessment.

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Appendix

Data Commitments

The Maine Shared CHNA uses a set of data stewardship guidelines to ensure data is collected, analyzed, shared, published, and stored in a transparent and responsible manner. Included in these guidelines is a commitment to promote data equity in data collection, analyses, and reporting. These include a commitment to:

- Correctly assign the systemic factors that compound and contribute to health behaviors and health outcomes rather than social or demographic categories. We will use a systems-level approach when discussing inequities to avoid judging, blaming, and/or marginalizing populations.
- Lead with and uplift the assets, strengths, and resources when discussing populations and communities, specifically with qualitative data collection.
- Report results in an actionable form to improve the lives of those represented in the data.
- Acknowledge missing data and data biases and limitations.
- Identify and address important issues for which we lack data.
- Empower professionals and community members to use data to improve their work and their communities.
- Share data with communities affected by challenges to share analysis, reporting and ownership of findings.